



Summer Camp

Frequently Asked Questions

What grade do I sign my child up for?

For Summer Camp, you must sign your child up according to the grade level they will be entering in the upcoming school year.

How many weeks can I sign up for?

We strongly recommend that you sign your camper up for just one week of camp. The camp curriculum will be the same each week.

Can I switch weeks after registering?

Yes, as long as there is availability in the week that you would like to switch to. Please call 837-8200 to request a change in your camp registration.

What is the cancellation policy?

All cancellation requests must be submitted through email (education@reidparkzoo.org) or by calling 837-8200.

- 100% refund is available for cancellations received by May 15.
- 75% refund for cancellations made at least 14 days prior to the start of your registered camp week.
- No refunds will be issued within 14 days of your camp start date, including participants who miss all or partial camp days due to illness without a signed doctor's note.
- Please allow up to 2 weeks for processing cancellation requests. Refunds will be mailed to the address provided during registration.
- The Reid Park Zoo reserves the right to cancel any program due to minimum enrollment, inclement weather or unforeseen circumstances, in which case a full refund will be issued. Cancellations are official upon receipt of confirmation from the Reid Park Zoo.

Do you have scholarships available?

Yes, a limited number of scholarships are available. Click the link on the summer camp registration event page to learn more and to apply.

Can you tell me if my child's friend has already signed up for Zoo Camp?

No, privacy laws do not allow us to share enrollment information.

What will the campers do all day?

Zoo Camp is filled with activities. There will be guided zoo tours, hands on activities, games, crafts*, and occasional behind-the-scenes experiences. Campers will spend about half of the time out in the Zoo and half of the time in our air-conditioned classrooms.

**We carefully choose crafts that reduce our impact on the environment, therefore crafts may not be done every day, may include recycled materials, and/or may be crafts created as a group and therefore are not taken home.*

What is the camper to adult ratio?

Each camp group for grades 1-2 and 3-5 will have 20 campers and 2 adult instructors plus 1-2 high school volunteers who are members of the Zoo's official teen volunteer program. Camps for grades 6-8 will have 10 campers and 2 adult instructors.

Are the children supervised at all times?

Yes, children are never left unsupervised on Zoo grounds.

How much interaction will the campers have with animals?

Throughout the week campers will experience close encounters with animal ambassadors that will be brought to the classroom. They will not be allowed to hold an animal, but will have the chance to touch several of them. There may be other occasions in which they will be able to see animals up-close behind the scenes throughout the week, but will not interact with those animals (giraffe and rhino may be possible exceptions). For safety reasons, behind the scenes opportunities are carefully selected and may change based on animal care or group safety needs.

My camper has diverse needs, how can your staff make sure they have a great experience?

We invite you to call us at 837-8200 so that we may get to know you and your camper and to discuss how we can help ensure they have a great experience at camp. Additionally, sensory kits are available to campers who may need them, please call us to learn more.

What's for lunch/snack during camp?

We ask that you provide **two** snacks for your child during camp. We will have one snack time in the morning and one in the afternoon. For lunch, you may choose to pack your child's lunch (*recommended*) or you may order lunch from the Zoo's café. A lunch order form will be included in the confirmation email sent to you after you register for camp. You may mail the form in advance or order the day of camp (after checking in with education staff, you will be directed to the Zoo's café to order in person).