



## Summer Camp

### Frequently Asked Questions

#### What grade do I sign my child up for?

For Summer Camp, you must sign your child up according to the grade level they will be entering in Fall 2022.

#### How many weeks can I sign up for?

Camp group sizes will be smaller this year as part of our COVID-19 precautions. Due to this, camp capacity is severely limited so campers may only sign up for ONE WEEK of camp. The camp curriculum will be the same each week.

#### Can I switch weeks after registering?

Yes, as long as there is availability in the week that you would like to switch to. Please call (520) 837-8200 or email [education@reidparkzoo.org](mailto:education@reidparkzoo.org) to request a change in your camp registration.

#### What is the cancellation policy?

All cancellation requests must be submitted through email ([education@reidparkzoo.org](mailto:education@reidparkzoo.org)).

- 100% refund is available for cancellations received by May 23.
- 75% refund for cancellations made at least 14 days prior to the start of your registered camp week.
- No refunds will be issued within 14 days of your camp start date, excluding participants who miss all or partial camp days due to illness.
- Please allow up to 2 weeks for processing cancellation requests. Refunds will be mailed to the address provided during registration.
- Reid Park Zoo reserves the right to cancel any program due to minimum enrollment, inclement weather, or unforeseen circumstances, in which case a full refund will be issued. Cancellations are official upon receipt of confirmation from Reid Park Zoo.

#### Do you have scholarships available?

Yes, a limited number of scholarships are available. Click [here](#) to learn more.

#### Can you tell me if my child's friend has already signed up for Zoo Camp?

No, privacy laws do not allow us to share enrollment information.

## What will the campers do all day?

Zoo Camp is filled with activities including guided zoo tours, animal encounters, hands on activities, games, and occasional behind-the-scenes experiences.

## What is the camper to adult ratio?

Camp is operating at reduced capacity so each camp group will have 10 campers and 2 adult instructors.

## Are the campers supervised at all times?

Yes, campers are never left unsupervised on Zoo grounds.

## How much interaction will the campers have with animals?

Throughout the week, campers will experience close encounters with small animal ambassadors and be able to see some animals up close behind the scenes. For safety reasons, behind the scenes opportunities are limited and carefully selected, and may change based on animal care or group safety needs.

## My camper has diverse needs, how can your staff make sure they have a great experience?

Reid Park Zoo education staff has received training from the University's Center for Excellence in Developmental Disabilities (UCEDD), and we frequently work with them throughout the year to ensure we are meeting the needs of all our program participants. We invite you to call us at (520) 837-8200 so that we may get to know you and your camper and to discuss how we can help ensure they have a great experience at camp.

## What's for snack and lunch during camp?

We ask that you provide **two** snacks for your child during camp. We will have one snack time in the morning and one in the afternoon. For lunch, you may choose to pack your child's lunch or you may use [this order form](#) to order lunch from the Zoo's café. You may mail the form in advance or order the day of camp (after checking in with education staff, you will be directed to the Zoo's café to order in person).

## What steps will the Zoo take to ensure camper safety during the Covid-19 pandemic?

- Masks are mandatory for all campers and staff.
- We require that staff and campers who are sick, or **have someone in their household who is sick**, stay home.

- Reduced group sizes.
- Social distancing will be enforced with reminders throughout the day.
- Frequent hand washing breaks and sanitizer will be readily available.
- Campers will have their own individual supplies for activities and crafts.
- Frequent cleaning and sanitizing of camp areas.

***Note: COVID-19 precautions may change based on CDC guidelines. We will follow the strictest, most current guidelines provided by the CDC.***