

# Boo at the Zoo role descriptions:

## End of Line Expeditors

- One volunteer stands at the end of each line and confirms with guests that they are in the correct line, give guests information, etc.
- 4:45pm-9pm or until released if it's slow.

## Gate monitor

- Volunteers will help monitor the large entrance/exit gates to help costumed characters and vendors enter the Zoo.
- May direct vendors/characters to their assigned areas in the Zoo
- 4:45pm-6:00pm or until released if everyone is in.
- If volunteers are willing/able to stay the entire evening, could stay until 8:30/9pm to monitor gates while vendors/characters exit the Zoo

## Give out treat bags

- Hand out treat bags to children 12 years of age and younger. Will be set up just outside the exit doors.
- Must wear a mask, but gloves will be provided.

## Hay maze facilitator

- Monitor participants in the Hay Maze.
- Help if they get "lost".
- Note the Hay maze is for small children so adults will be able to see in and help the children as needed

## Make treat bags

- Make treat bags to give out to children at the event
- Bags will include several items such as candy, a toy, and coupons
- Mask required

## Needle in a hay stack facilitator

- Needle in a Haystack is a big square pile of loose hay and in the loose hay are plastic, 2-inch, multi-colored needles.
- When kids find at least two needles (it is pretty easy to find), they turn in the needles to the volunteer and receive a prize.
- Volunteers have a bin filled with toys to give to the kids.
- Put the found needles back into the hay; when there is a lull in participants or when needed.
- Keep an eye on other games and provide assistance if needed.

## Parking lot floater

- Greet guests in the main Zoo parking lot
- Direct guests to the appropriate line
- Answer questions about the event

## Pre-paid/VIP ticket takers

- Follow the ticket scanners and collect tickets
- Direct people to the ticket scanners

## Ticket line control

- Positioned at the head of the lines, direct guests to the cashier windows while keeping the area between the head of the line and the cashier windows clear.
- One volunteer will be at the head of the member line and the other will be at the head of the non-member line.