



## Summer Camp

### Frequently Asked Questions

#### What grade do I sign my child up for?

For Summer Camp, you must sign your child up according to the grade level they will be entering in Fall 2021.

#### How many weeks can I sign up for?

Camp group sizes will be smaller this year as part of our COVID-19 precautions. Due to this, camp capacity is severely limited so campers may only sign up for ONE WEEK of camp. The camp curriculum will be the same each week.

#### Can I switch weeks after registering?

Yes, as long as there is availability in the week that you would like to switch to. Please call (520) 837-8200 to request a change in your camp registration.

#### What is the cancellation policy?

All cancellation requests must be submitted through email ([education@reidparkzoo.org](mailto:education@reidparkzoo.org)) or by calling (520) 837-8200.

- 100% refund is available for cancellations received by May 17.
- 75% refund for cancellations made at least 14 days prior to the start of your registered camp week.
- No refunds will be issued within 14 days of your camp start date, excluding participants who miss all or partial camp days due to illness.
- Please allow up to 2 weeks for processing cancellation requests. Refunds will be mailed to the address provided during registration.
- The Reid Park Zoo reserves the right to cancel any program due to minimum enrollment, inclement weather, or unforeseen circumstances, in which case a full refund will be issued. Cancellations are official upon receipt of confirmation from Reid Park Zoo.

#### Do you have scholarships available?

Yes, a limited number of scholarships are available. Click [here](#) to learn more.

## Can you tell me if my child's friend has already signed up for Zoo Camp?

No, privacy laws do not allow us to share enrollment information.

## What will the campers do all day?

This year's camp will be held mostly outdoors. Due to COVID-19 precautions, the use of indoor, air-conditioned classrooms will be limited. Campers will be carefully monitored throughout the day to ensure their health and comfort.

Zoo Camp is filled with activities including guided zoo tours, hands on activities, games, crafts\*, and occasional behind-the-scenes experiences.

\*We carefully choose crafts that reduce our impact on the environment, therefore crafts may not be done every day and may include recycled and natural materials, and may not be in a format that can be taken home.

## What is the camper to adult ratio?

Camp is operating at reduced capacity so each camp group will have 15 campers and 2 adult instructors. Group size may change based on the most up-to-date Pima County Health Department recommendations but will not exceed 25 campers per 2 adult instructors.

## Are the children supervised at all times?

Yes, children are never left unsupervised on Zoo grounds.

## How much interaction will the campers have with animals?

Throughout the week, campers will experience close encounters with small animal ambassadors and be able to see some animals up close behind the scenes. Due to COVID-19 precautions for human and animal safety, your camper will not interact with or be able to touch these animals. For safety reasons, behind the scenes opportunities are carefully selected and may change based on animal care or group safety needs.

## My camper has diverse needs, how can your staff make sure they have a great experience?

Reid Park Zoo education staff has received training from the University's Center for Excellence in Developmental Disabilities (UCEDD), and we frequently work with them throughout the year to ensure we are meeting the needs of all our program participants. We invite you to call us at (520) 837-8200 so that we may get to know you and your camper and to discuss how we can help ensure they have a great experience at camp.

## What's for snack during camp?

We will provide snacks daily but you may choose to send snacks with your camper as well. Please note any dietary restrictions on the enclosed form. Lunch will not be provided. The Zoo's cafe will be open at pick-up, so parents are welcome to take their camper to the cafe for lunch after they are signed out.

## Why is there a virtual camp day on Friday?

Zoo Camp is offering a virtual camp experience on Friday in order to visit spaces and animals in the Zoo that campers cannot go to in person due to Covid-19 precautions. This is to limit potential exposure and keep these spaces, animals, and staff as safe as possible. To still have these experiences, we invite your camper to join us for Friday's virtual session. For each week, both camps will participate in the virtual camp day together.

## Will siblings have a chance to interact with each other throughout the day?

Out of an abundance of caution due to Covid-19, camp groups will remain separate from each other for the duration of the camp day. This policy is in place to limit campers' exposure to other households as much as possible.

## What steps will the Zoo take to ensure camper safety during the Covid-19 pandemic?

- Masks are mandatory for all campers and staff
- Daily temperature checks for all campers and staff
- Daily household symptom questionnaire
- We require that staff and campers who are sick, or **have someone in their household who is sick**, stay home
- Reduced group sizes
- Social distancing will be enforced with reminders throughout the day and there will be no interaction between camp groups
- Frequent hand washing breaks and sanitizer will be readily available
- Campers will have their own individual supplies for activities and crafts
- Frequent cleaning and sanitizing of camp areas
- Outdoor camp-limited access to indoor spaces

**Note: COVID-19 precautions may change based on CDC guidelines. We will follow the strictest, most current guidelines provided by the CDC.**